

November, 2008

A Monthly Publication of the  
Atlanta Claims Association

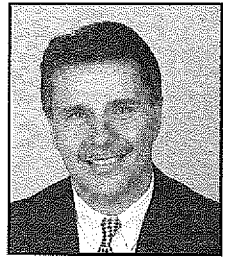
404-881-1777 • [www.atlantaclaims.com](http://www.atlantaclaims.com)



a

# CLAIMSCENE

# From the President



Dear My Fellow ACA Members,

Thanks to Russ Musgrove and his Speaker Committee for another great program in October. We all enjoyed Mr. Pruett's presentation discussing the working relationship between adjusters and defense counsels.

Remember to put our November 6th luncheon on your calendar when we will have Dr. David Schiff as our speaker. Adjusters attending will earn 1 hour of CE credit and we have applied for CLE credit for attorneys. Our November meeting will be held at McCormick & Schmick's of Dunwoody, located at 600 Ashwood Parkway, Atlanta, GA 30338. In the art of giving during this economic time, we would like for those attending the November luncheon to bring some non-perishable food items for the local food bank that we are sponsoring. The committee is working on our December meeting so look out for information regarding when and where. However, just like last year, we are helping out needy families so put your holiday hats on and look to bring a gift to someone less fortunate.

Please pay attention to several upcoming educational opportunities sponsored by our industry partners. You may want to consider Swift Currie's Annual Property and Liability Seminar - November 7th at the Villa Christina in Dunwoody. Continuing education credits are being offered.

November is the time for thanksgiving, so please know that I am thankful to have all of you as members of our wonderful Association. Membership dues notices are being mailed and so this is a good time to let us know what committees you would like to participate. If you are not a member, contact our membership chair and executive secretary Lis Eckles to obtain an application. You will find her information under the officer contact section on this page. This is a great association and we all should be grateful to be a part of it!

I ask that you review the Convention information contained in this issue. If you have never attended this event you are missing out. The convention committee is hard at work with making this year's event even bigger and better. Mark the date on your calendar!

If you know of anyone deserving of the Claims Person of the Year award then please be sure to submit a nomination form which is included in this publication. It is an honor to our members to be nominated for this prestigious award.

If you are a member and not receiving a phone call or e-mail regarding our monthly luncheons, send an e-mail to Asst. Treasurer John Bobo requesting that you are added to the contact list. You will find his information under the officer contact section on this page. We will be glad to add you to our e-mail list or give you a friendly reminder call. Remember, we can be reached at [www.atlantaclaims.com](http://www.atlantaclaims.com).

Remember to invite a friend, co-worker and your boss to one of our education luncheons. This is a good time to learn what we do as well as obtain CE or CLE credits at lunch. We are trying to present you with programs where you can enjoy lunch and obtain your credits at the same time.

At your service always,  
Tom Santamarena